

ROBERT COHEN

Spring, TX

(832) 992-7622 • rob@robcohen323.com

Medical Courier | Specimen Transport | Healthcare Logistics

Professional Profile

Reliable, detail-oriented professional with more than 25 years of experience in customer-facing and field operations roles requiring professionalism, confidentiality, accountability, and exceptional service. U.S. Navy Veteran with a strong reputation for dependability, communication, and following established procedures. Experienced working independently, managing schedules, maintaining documentation, and providing outstanding customer service.

Key Qualifications

Medical Courier Training • TWIC Credential • HIPAA Training • Bloodborne Pathogens Training • Defensive Driving • Route Planning • GPS Navigation • Documentation • Customer Service • Time Management

AT&T; — Senior Area Sales Manager

- Managed daily field operations across the Greater Houston market.
- Maintained accurate documentation and operational records.
- Built trusted customer relationships through dependable service.
- Worked independently while managing multiple priorities.

Massey Services — Area Sales Manager

- Managed daily field activities and customer appointments.
- Conducted more than 1,200 customer inspections annually.
- Maintained detailed service documentation.
- Delivered dependable customer service.

Comcast — Area Sales Manager

- Coordinated field activities and customer appointments.
- Maintained accurate records and professional customer communication.

United States Navy — Yeoman (YN)

- Maintained confidential records and official correspondence.
- Worked under strict procedural and documentation requirements.

Certifications

TWIC • HIPAA • Bloodborne Pathogens • Defensive Driving • Medical Courier Training

Additional Information

U.S. Navy Veteran • Flexible schedule • Strong communication • Professional appearance •
Committed to safety, confidentiality, and dependable service